

Curriculum Vitae for Cindy Gallois

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Australian and US citizen.

Academic Qualifications and Positions

Degrees:

BSL	Georgetown University (Washington, D.C., USA), 1966. Major: French. Minors: Psychology, Linguistics. Final-year thesis on André Gide.
MA	University of Florida (Gainesville, Fla., USA), 1973. Major: Psychology. Masters thesis on communication by Spanish-English bilinguals.
PhD	University of Florida, 1976. Major: Social Psychology. Minor: Speech Communication. Doctoral thesis on non-verbal communication and sex roles in conversational turn taking.

Awards: US National Merit Scholar, 1963 - 1966

Elected to Phi Kappa Phi Honor Society (USA: UG and PG honour society), 1973
Who's Who in Australia from 1997
Society of Experimental Social Psychologists (USA), elected 1997, Fellow 2009
Charter Fellow, International Academy of Intercultural Relations (USA), from 1998
Fellow, Academy of the Social Sciences in Australia, from 2000
Fellow, International Communication Association (USA), from 2007
Fellow, International Association of Language and Social Psychology (USA and international), from 2012

Academic Positions:

2008 - 2009:	Executive Dean (Interim), Faculty of SBS, UQ
2006 - 2007:	Deputy Executive Dean, Faculty of SBS, UQ
2003 - 2006:	Associate Dean (Research), Faculty of SBS, UQ
2002 - 2005:	Founding Director, Centre for Social Research in Communication, Faculty of SBS, UQ
1998 - 2000:	President, Academic Board, UQ
1997 - 1997:	Deputy President, Academic Board, UQ
1996 - :	Professor, School of Psychology and Faculty of SBS, UQ (Emeritus from 2011)
1979 - 1995:	Lecturer, Senior Lecturer, and Reader, Department of Psychology, UQ
1977 - 1978:	Lecturer, Behavioural Sciences, Lincoln Institute of Health Sciences, Melbourne
1972 - 1976:	Grad Teaching Assistant, Psychology and Behavioral Sciences, U Florida (USA)

Research Grants

Australian Research Council, ARC (Linkage grant 2012-2014): Refugees' employment aspirations and intergenerational communication about future occupational pathways (CI with Hebbani, Khawaja, Colic-Peisker, Obijiofor; industry partner Acces Pty Ltd), \$123, 250 from ARC.

Australian Research Council, ARC (Linkage grant 2011-2014): Futile treatment at the end of life: Legal, ;policy, sociological, and economic perspectives (CI with Wilmott, White, Parker, Graves, Winch, industry partner Royal Brisbane and Women's Hospital), \$268,002 from ARC.

ARC (Discovery grant 2010-2012): Therapeutic pluralism in pregnancy, labour and birthing: Decision-making, communication and inter-professional dynamics (CIs Adams, Broom, Gallois, Sibbritt), \$260,000.

Queensland Health (2009-2012): Queensland centre for mothers and babies (CIs Lee, Miller, Thompson, Watson, Gallois), \$7,000,000.

National Health and Medical Research Council, NHMRC Dementia Grants (Round 2, 2008-2011): An efficacy study of a cognitive-communicative intervention to improve transition to residential care in dementia. (CIs Chenery, Humphreys, Byrne, Pachana, Hegney, Gallois, Copland, Angwin), \$648,360.

JO and JR Wicking Trust (2007-2010): Enhancing transition from home to residential care in dementia. (CIs Chenery, Humphreys, Hegney, Pachana, Byrne, Gallois, Copland, Angwin), \$504,000.

ARC (Linkage grant, 2007-2010): Through the eyes of the Chinese: Attitudes to and opinions of Australia and their influence on Sino-Australian business exchange decisions by Chinese about Australian businesses and products (CIs Liu, Ren, Smith, Liesch, Gallois, PI Daly), 119,642 from ARC.

ARC (E-iniatives, 2005-2006), Development of tool interfaces and data standards for enabling remote secondary analysis of qualitative data (CIs Smith, Hughes, Rooney, Phillip, Humphreys, Mitchell, Gallois, Chenery), \$82,831.

ARC (Linkage Infrastructure Enabling Fund grant, 2005) Mitchell, D., Saunders, P., Humphreys, M., Western, M., McAllister, I., Breusch, T., Gibson, Bradbury, Bell, M., Colomb, R., Gallois, C., Smith, A., Boreham, P., McDonald, P., Kendig, H., Baxter, J. Australian Social Science Data Archive: Facility Enhancement & Network Development, \$417,000.

Queensland Health (2004-2005): Physical activity, sun exposure and the sporting involvements of young Queensland adults: Identifying new opportunities for social and environmental interventions (Chief Investigator with Owen, Eakin, and Leslie), \$121,500.

Canada Institute for Health Research (2003-2006): How do you measure an effective health consumer? (Principal Investigators Tugwell and Wilson; CIs O'Connor, Brooks, Wells, Gallois – collaboration between UQ and University of Ottawa), \$300,000.

NHMRC (Health Research Partnerships Mental Health grant, 2003-2008). Evaluation of an integrated strategy to promote the health of people with chronic or recurring mental disorders; PI D. Kavanagh, CIs E. Hunter, F. Deane, P. Nagel, L. Oades, H. Bartlett, M. Oakley-Browne, C. Gallois, R. King, M. Turpin, M. Haswell-Elkins, D. King; \$2,500,000 from NHMRC).

Australian Research Council (Linkage grant, 2003-2005): Improving the health, wellbeing, job satisfaction and retention of hospital-based registered and enrolled nurses working shiftwork (CI with Pisarski, Watson, Bohle and Partner Investigators Winch and Mitchell, industry partners Princess Alexandra, Mater, Wesley Hospitals), \$120,00 from ARC.

Health Promotion Queensland (2003): Young Queensland women and smoking (CI with Owen and Dobson), \$140,000.

- ARC (Linkage Infrastructure Enabling Fund grant, 2003): Graham, P., Hearn, G., Rooney, D., Jones, J., Gallois, C., Mandeville, T., Worthington, T., Muirhead, B. Australian Creative Resources Archive, \$312,000.
- Australian Research Council (Discovery grant, 2002-2004): The boomerang effect of rumour denial (CI with Bordia and PI DiFonzo), \$95,000.
- ARC (SPIRT grant, 2001-2002): Communication of organisational change: Role of communication and intergroup perceptions (CI with Callan, Jones, Paulsen, and Rooney; industry partner Wolston Park Hospital), \$120,000 from ARC.
- ARC (SPIRT grant, 2001-2003): Effective communication networks in cooperative research centres (CI with McKay and Pittam; industry partner Econnect), \$78,000 from ARC.
- University of Queensland Enabling Grant (2001): The boomerang model of rumour denial (Chief Investigator with Bordia), \$17,000.
- ARC (SPIRT grant, 1998-2000): Employee adjustment to continued organisational change (CI with Callan, Jones, and Bordia; industry partners Princess Alexandra Hospital, Queensland Department of Housing), \$255,000 from ARC.
- ARC (large grant, 1997-1999): Social rules and effective communication in organisations (CI with Wilson and Lizzio), \$123,000.
- NHMRC, Public Health Research and Development Committee (grant, 1997-1998): Decision-making about safe sexual behaviour among young heterosexual adults (CI with Pakenham and Johnston), \$40,000.
- ARC grants: Communication accommodation in organisational contexts (CI with Callan, 1995-1997, \$120,000); Social identity and HIV-related discrimination (CI with Terry, 1995-1997, \$85,000); Psychological attachment, communication, and AIDS-preventive behaviour among adolescents (CI with Feeney, Terry, & McCamish, 1993-1995, \$90,000); Communication accommodation between Chinese overseas students and Australians: Intergroup and interpersonal aspects (CI with Callan, 1992-1994, \$116,000); Communication problems of overseas students (CI with Callan, 1989-1991, \$86,951; Subjective communication accommodation (CI with Callan, 1987-1988, \$27,000).
- Commonwealth AIDS Research Grants: Norms, attitudes, and AIDS risk reduction (CI with McCamish, 1990-1992, \$95,000); Social-psychological determinants in safe sexual behaviour (CI with Kashima and McCamish, 1988-1989, \$36,000).
- University of Queensland Special Project Grant: Talking about AIDS (CI with Pittam, 1992, \$22,000). Earlier grants (1980-1986) from ARGC, UQ, and Peter Spathos Foundation (Greek community of Brisbane), approximate total amount \$42,000).

Supervision

- Supervised 14 successful coursework Masters, 78 Postgraduate Honours/GradDipPsych theses, 1979-2005.
- Supervised 1 successful MPhil student (Glenda Mejia, 2001).

Successful PhD Students Supervised

- Dale Caird (PhD, 1987): personal values (co-supervised with H. Law and P. Noller). Dr. Caird lectured in the School of Applied Psychology, Griffith University, Nathan.

- Vincent Murdoch (PhD, 1988): quality of life in company towns (co-supervised with C.W. Snyder). Dr. Murdoch heads an executive recruitment agency in Sydney.
- Neal Ashkanasy (PhD, 1989): supervisor attributions and evaluations of subordinates. Dr. Ashkanasy is now Professor in the School of Business, The University of Queensland.
- Keithia Wilson (PhD, 1990): social rules and assertive communication. Dr. Wilson is now Professor in the School of Applied Psychology, Griffith University, Nathan.
- Storm Russell (PhD, 1991): task evaluation by elite athletes (co-supervised with A.R. Pike). Dr. Russell is now Senior Researcher for the Canada Fitness and Lifestyle Research Institute, Ottawa.
- Margaret Tan (PhD, 1991): communication between systems analysts and clients (Associate Supervisor with P. Noller; main supervisor R. Weber). Dr. Tan now lectures in Information Systems at the National University of Singapore.
- Sandy Smith (PhD, 1993): the experience of home. Dr. Smith is now Senior Research Associate in the Department of Family Medicine, University of Chicago.
- Michelle Barker (PhD, 1993): communication problems of Chinese overseas students (co-supervised with V.J. Callan). Dr. Barker is now Professor in the School of Human Resource Management, Griffith University, Nathan.
- Elizabeth Jones (PhD, 1994): sex, ethnicity, academic status, and communication accommodation (Associate Supervisor was V.J. Callan). Dr. Jones is now Associate Professor in the School of Applied Psychology, Griffith University, Mt. Gravatt.
- Stephen Cox (PhD, 1998): social identity among homosexuals in the context of HIV/AIDS. Dr. Cox is now Senior Lecturer in Management at Queensland University of Technology, Brisbane.
- Matthew Hornsey (PhD, 1999): thesis on social identity, group identification, and categorisation processes (Associate Supervisor; Principal Supervisor was Michael Hogg). Associate Professor Hornsey is now Associate Dean (Research) in the Faculty of SBS at UQ.
- Ashlea Troth (PhD, 1999): negotiation of safe sex practices among young heterosexuals (I am Associate Supervisor; main supervisor was C. Peterson). Dr. Troth now lectures in the School of Management, Griffith University, Nathan.
- Bernadette Watson (PhD, 2000): communication accommodation in health contexts. Dr. Watson is now a Senior Lecturer in the School of Psychology, UQ.
- Madeleine Brabant (PhD, 2000): assertive communication and social identity among professional women and men. Dr. Brabant is now a Researcher at UQ Ipswich.
- Tricia Johnston (PhD, 2000): (Associate Supervisor with Dr. Ken Pakenham): safe sex decision-making. Dr. Johnston is now a Research Fellow at Griffith University.
- Tamara Burrows (PhD, 2001): (Associate Supervisor with Professor Ross Homel, Griffith University): impact of drinking on violence against women in public settings. Dr. Burrows is now Research Fellow at the Jill Dando Institute, University of London (UK).
- John Gardner (PhD 2002): communication accommodation between supervisors and employees in the workplace. Dr. Gardner is now a Research Scientist for CSIRO, Brisbane.
- Angela Bryan (PhD, 2002): social rules in supervisor-subordinate communication. Dr. Bryan is a consultant in organisational psychology in Southeast Queensland.
- Neil Paulsen (PhD, 2002): intergroup rivalry and communication in organisational settings (Associate Supervisor with Professor Victor Callan). Dr. Paulsen is Senior Lecturer in the School of Business at UQ.
- Leanne Whicker (PhD, 2003) (co-supervised with Dr. John O’Gorman, Griffith University): appraisal, emotion, and social rules for difficult communication. Dr. Whicker is a management consultant in Brisbane.
- Margaret Tluchowska (PhD, 2003): perceptions of justice and social identity during organisational change (Associate Supervisor with Professor Victor Callan).
- Sarbari Bordia (PhD, 2003): expectations and outcomes in TESOL learning (Associate Supervisor with Dr. Lyn Wales). Dr. Bordia is Senior Lecturer in business at ANU.
- Elizabeth Hobman (PhD, 2003): intergroup relations and rumour in organisational communication (Associate Supervisor with Dr. Prashant Bordia). Dr. Hobman is Lecturer in Psychology at UQ.
- Michael Willemyns (PhD, 2004): communication accommodation in organisational contexts. Dr. Willemyns is Associate Professor in the Business School at Uni Wollongong in Dubai, UAE.

- Ken Mavor (PhD, 2004): social identity and discrimination among Christians. Dr. Mavor is Lecturer in medical psychology at ANU.
- Bernd Irmer (PhD, 2004): knowledge sharing and management during organisational change (Associate Supervisor with Dr. Prashant Bordia).
- Michelle Riedlinger (PhD, 2005, co-supervised with Dr. Susan McKay): communication in Cooperative Research Centres. Dr. Riedlinger is a communication consultant with Econnect in Brisbane.
- Tim Grice (PhD, 2005): social identity and communication during organisational change. Dr. Grice is an organisational consultant in Australia and the South Pacific.
- Peter Monaghan (PhD, 2005): communication of organisational change (Associate Supervisor with Professor Victor Callan).
- Amarina Ariyanto (PhD, 2005): social identity and causal attributions in Indonesian news stories (Associate Supervisor with Dr. Matthew Hornsey and Dr. John McLean). Dr. Ariyanto now lectures in psychology at the University of Indonesia.
- Jared Dart (MBBS, 2005; PhD, 2006): community participation in internet-based health promotion (co-supervised with Professor Peter Yellowlees). Dr. Dart is now Associate Professor in medicine at UQ, and also head of Health iSolutions Consultancy.
- Jennifer Min-Ing Loh (PhD, 2006): intercultural communication in diverse workplaces. Dr. Loh is Lecturer in psychology at the University of New England.
- Rayini Dahesihsari (PhD, 2007): climate and communication in multinational organisations in Indonesia. Dr. Dahesihsari lectures in the Faculty of Psychology at the Universitas Katolik Indonesia Atma Jaya.
- Agatha Walczuk (PhD, 2007): communication of knowledge management process during organisational change. Dr. Walczuk is an organisational consultant in Australia and Poland.
- Victoria Ross (PhD 2010): social aspects of integrated water management (Associate Supervisor with Dr. Kelly Fielding).
- David Hewett (PhD 2010): impact of communication on quality of care in patients with upper GI bleeds (co-supervised with Profs Barbara Leggett, Michael Ward, Dr Bernadette Watson). Dr Hewett is now Associate Professor, UQ School of Medicine and senior physician, Queensland Health.
- Julien Chartier (PhD 2011): Analyse des phenomenes de coconstruction et de modification des rapports de places dans l'interaction interpersonelle; Les cas de l'interaction didactique et de l'interaction quotidienne (Associate Supervisor with Dr. Juliana De Nooy).
- Julia Cretchley (PhD 2012): communication between people living with schizophrenia and carers. Dr Cretchley is a senior consultant with Leximancer Pty Ltd.

Current PhD Students:

- Mary Lee: social identity and social rules among hospital staff in Hong Kong.
- Lorraine Stokes (Associate Supervisor with Dr. Liz Jones, Griffith University): intention and reception of messages during organisational change (The Park Mental Health Centre).

Courses Taught

First Year: Social Psychology (Communication, Intercultural Communication), Interpersonal Communication, Communication Skills.

Second and Third Years: Social Psychology of Communication, Group Processes, Intergroup Communication, Social and Organisational Psychology, Human Sexuality, Applied Methodology, Cross-Cultural and Inter-Cultural Communication, Personality, AIDS and Society.

Fourth Year: Intergroup Communication, Language and Culture.

Postgraduate Coursework: Organisational Communication; Group Facilitation (MPsychOrg); Statistics for Applied Linguists (MAppLing).

Service within the University, 1990 -

ERA preparation at UQ, SBE Cluster Leader, 2010.

Executive Dean (Acting), Faculty of Social and Behavioural Sciences, 2008-2009. Responsible for all aspects of Faculty management, including finances, human resources, infrastructure, academic,

research, and engagement activities. Member of University Senior Management Committee, chair Faculty Executive Committee.

Deputy Executive Dean, Faculty of Social and Behavioural Sciences, 2006-7. In this role, deputise for the Executive Dean in all areas, with special responsibility for research, research training, and internationalisation, as well as Faculty centres and Faculty selection committees.

Associate Dean (Research), Faculty of Social and Behavioural Sciences, 2003-2007. In this role, member of University Research Committee and Higher Degree Research Committee, Faculty Executive Committee and Faculty Management Committee, Chair of Faculty Research Committee and Higher Research Degrees Committee, responsible for research management in the Faculty.

President, University of Queensland Academic Board, 1998-2000; Deputy President, 1997; Standing Committee, 1996-2000; member 1995-2009. As part of this role, Chair of Academic Programs and Policy/Review Committees, Appointments and Promotions Committee, Teaching and Learning Committee, member of all Academic Board committees, Vice-Chancellor's (University President's) Committee on Information Technology Policy and Services, University Senate and Senate committees, Vice-Chancellor's Executive.

Queensland Selection Committee, Monash Awards (national PG scholarships), 2003-2005.

Chair, Promoting Women Fellowships Selection Committee, 1997-2000.

Chair, Vice-Chancellor's Working Party on a Code of Conduct for University Staff, 1996-1997; Chair, Student Charter Working Party, 1997.

Working party on Bachelor of Communication degree, Faculty of Social and Behavioural Sciences, 2000-2002; working party on review of communication programs, 2007.

Working party on Bachelor of Social Science degree, Faculty of Social and Behavioural Sciences, 1997.

Ombudsman, School of Psychology, 1996-1999.

Chair, Working Parties on Strategic Plan and BPsySc degree, School of Psychology, 1996.

Vice-Chancellor's Working Party on AIDS Education Strategies, 1988-1994.

Queensland Selection Committee, Caltex Scholarship for Women, 1991-1994.

Service to the Profession

Editor, *Human Communication Research*, 1995-1998.

Associate Editor, *Journal of Cross-Cultural Psychology*, 2005-2011.

Editorial Boards: *Journal of Language and Social Psychology*, *Human Communication Research*, *Communication Theory*, *Journal of Communication*, *Management Communication Quarterly*, *Journal of Applied Communication Research*, *Communication Studies*, *Communication Yearbook*, *Qualitative Health Research*, *Journal of Cross-Cultural Psychology*, *Asian Journal of Communication*, *Discourse and Communication*.

Ad hoc reviewer: *Communication Research*, *Communication Monographs*, *Research on Language and Social Interaction*, *Communication Yearbook*, *Psychology and Health*, *Personality and Social Psychology Bulletin*, *Journal of Sociolinguistics*, *International Migration Review*, *British Journal of Educational Psychology*, *Australian Journal of Psychology*, *Australian Psychologist*, *Australian Journal of Social Issues*, *Australian Journal of Linguistics*, *Health Expectations*.

Book reviews: *Journal of Language and Social Psychology*, *Journal of Multilingual and Multicultural Development*, *Journal of Cross-Cultural Psychology*, *Journal of Occupational and Organizational Psychology*, *Australian Psychologist*, *Australian Journal of Psychology*, *Australian Journal of Communication*.

Expert panels for research granting agencies

Australian Research Council, Expert Advisory Panel (College of Experts, Social, Behavioural, and Economic Sciences), 2001-2003. Linkage Infrastructure Enabling Fund Selection Advisory Panel, 2008. IntReader and OzReader from 2003; external assessor from 1987.

National Health and Medical Research Council, Special panel on urgent research (Avian Influenza), 2005. External assessor from 2005.

Social Sciences Panel, Commonwealth AIDS Research Grants, 1994. Regular grant reviewer for, New Zealand Foundation, National Science Foundation (US), Hong Kong Research Council.

Professional Association Memberships and Activity

International Communication Association, 1983- ; Membership Committee, 1991-1995; Chair, 1993-1994; Member, Nominating and International Liaison Committees, 1996-1997, Globalisation Committee, 1998, President-Elect, 2000-2001; President, 2001-2002, Immediate Past President, 2003-2004, Chair, Finance Committee, 2004-2005, Selection Committee for Steven Chaffee Sustained Productivity Award, 2007, Chair 2008, Fellows Book Award Committee, 2009-2010, Chair of Fellows, 2009-2010.

International Association for Language and Social Psychology, 1997- ; President-Elect, 2000-2002; President, 2002-2004, Immediate Past President, 2004-2006.

Society of Australasian Social Psychologists: Member since its inception in 1994; President-elect, 1996; President, 1997-1999, Past President, 1999-2001.

Australian and New Zealand Communication Association: Member since 1991, Executive, 1993.

Society of Experimental Social Psychologists (USA): Member from 1997, Fellow 2009
Charter Fellow, International Academy of Intercultural Relations (USA), from 1998

Society for Personality and Social Psychology (USA): Member since 1977.

International Association for Cross-Cultural Psychology (USA/international): Member since 1993.

Australian Psychological Society: Member since 1988.

American Psychological Association: Member and Foreign Affiliate since 1977.

National Communication Association (US): Member 2000-2004.

International Association of Media Communication Research: Member since 2000.

Conference Organiser, Symposium Convenor, or Keynote Speaker, 1990 -

International Conference on Language and Social Psychology, 1991 (symposium convenor), 1994 (organiser), 1997 (symposium convenor), 2000 (keynote), 2002 (Presidential address), mini-plenaries 2008, 2009, Chair of Scientific Committee, 2010. *International Communication Association*, symposium convenor 1996, 1997, 1998, 2001 (organiser), 2002 (Presidential address); *New Zealand Psychological Society*, 1998 (keynote); *Society of Australasian Social Psychologists*, symposium convenor 1991-1999; *Australian National Conference on AIDS*, 1990 (keynote); *Australian and New Zealand Communication Association*, 2003 (keynote); *Australian Conference on HIV and Society*, 1993-1995 (plenary speaker); *Australian Society for the Study of Brain Impairment*, Keynote 2010.

In addition, my work has been presented at more than 80 national and international conferences since 1985.

Publications

Books and Monographs

- Gallois, C. (1978). *Workbook in research methods*. Melbourne: Lincoln Institute of Health Sciences (120 pages).
- Callan, V.J., Gallois, C., & Noller, P. (1986). *Social psychology*. Sydney: Harcourt Brace Jovanovich.
- Callan, V.J., Gallois, C., Noller, P., & Kashima, Y. (1991). *Social psychology (2nd Ed.)*. Sydney: Harcourt Brace Jovanovich (403 pages).
- Wildermuth, N., Callan, V.J., Gallois, C., Noller, P., & Kashima, Y. (1991). *Student workbook for social psychology (2nd Ed.)*. Sydney: Harcourt Brace Jovanovich (121 pages).
- Gallois, C., Statham, D., & Smith, S. (1992). *Women and HIV/AIDS education in Australia*. Canberra: Department of Health and Community Services (84 pages).
- Terry, D., Gallois, C., & McCamish, M. (Eds.). (1993). *The theory of reasoned action: Its application to AIDS-preventive behaviour* (co-author of 7 chapters in this book). Oxford: Pergamon (xxv + 326 pages).
- Gallois, C. (ed.). (1993). *Emotional communication, culture, and power*. Special issue of the *Journal of Language and Social Psychology*, 12 (1/2). Newbury Park CA: Sage (164 pages).

- Wilson, K.L., & Gallois, C. (1993). *Assertion and its social context*. Oxford: Pergamon (viii + 205 pages).
- Pittam, J., & Gallois, C. (eds.). (1995). *Approaches to natural language texts*. Special issue of the *Journal of Language and Social Psychology*, 14 (1/2). Thousand Oaks, CA: Sage (225 pages).
- Gallois, C., & Callan, V.J. (1997). *Communication and culture: A guide for practice*. London: Wiley (xi + 172 pages).
- Pittam, J., & Gallois, C. (eds.) (1998). *Mentoring and nurturing communication in health contexts*. Special issue of *Health Communication*, 10 (4). Mahwah, NJ: Erlbaum (104 pages).
- Williams, A., Gallois, C., & Pittam, J. (eds.) (1999). *Communication Accommodation Theory in Context*. Special section of the *International Journal of Applied Linguistics*, 9(2) (80 pages).
- Weatherall, A., Watson, B., & Gallois, C. (Eds) (2007). *The social psychology of language and discourse*. Basingstoke, Hants., UK: Palgrave Macmillan.
- Liu, S., Volcic, Z., & Gallois, C. (2010). *Introducing intercultural communication: Global cultures and contexts*. London: Sage (318 pages).

Book Chapters

- Gallois, C., & Callan, V.J. (1985). Situational influences on perceptions of accented speech. In J. P. Forgas (Ed.), *Language and social situations* (159-173). New York: Springer.
- Gallois, C., Franklyn-Stokes, A., Giles, H., & Coupland, N. (1988). Communication accommodation theory and intercultural encounters: Intergroup and interpersonal considerations. In Y. Y. Kim and W. B. Gudykunst (Eds.), *Theories in intercultural communication (International and Intercultural Communication Annual, Vol. 12)*, pp. 157-185). Newbury Park, CA: Sage.
- Gallois, C., & Wilson, K.L. (1988). Assertion situations. In M. Hersen & A.S. Bellack (Eds.), *Dictionary of behavioral assessment techniques* (pp. 36-38). New York: Pergamon.
- Noller, P., & Gallois, C. (1988). Understanding and misunderstanding in marriage: Sex and marital adjustment differences in structured and free interaction. In P. Noller & M.A. Fitzpatrick (Eds.), *Perspectives on marital interaction* (pp. 53-77). Clevedon: Multilingual Matters.
- Pittam, J., Gallois, C., & Callan, V.J. (1988). The long-term acoustic characteristics of emotion. In M. Wagner (Ed.), *Proceedings of the Second Australian International Conference on Speech Science and Technology* (pp. 320-325). Canberra: Australian Speech Science and Technology Association.
- Ball, P., Gallois, C., & Callan, V. J. (1989). Language attitudes: Perspectives from social psychology. In P. Collins & D. Blair (Eds.), *Australian English: The language of a new society* (pp. 89-102). Brisbane: University of Queensland Press.
- Callan, V.J., & Gallois, C. (1989). Toward understanding infertile women's decisions to continue or stop in vitro fertilisation: Testing the role of social, psychological and background factors. In J.P. Forgas & J.M. Innes (Eds.), *Recent advances in social psychology: An international perspective* (pp. 277-285). Amsterdam: North-Holland.
- Callan, V.J., & Gallois, C. (1990). Immigrants and language attitudes: Differences between parents and their children. In D.M. Keats, D. Munro, and L. Mann (Eds.), *Heterogeneity in Cross-cultural psychology* (pp. 142-152). Lisse: Swets and Zeitlinger.
- Gallois, C. & Callan, V.J. (1990). Sexuality in adolescence. In P. Heaven & V.J. Callan (Eds.), *Adolescence: An Australian perspective* (pp. 151-168). Sydney: Harcourt Brace Jovanovich.
- Gallois, C., & Callan, V. J. (1991). Interethnic accommodation: The role of norms. In H. Giles, J. Coupland, & N. Coupland (Eds.), *Contexts of accommodation: Developments in applied sociolinguistics* (pp. 245-269). Cambridge: Cambridge University Press.
- Kashima, Y., Gallois, C., & McCamish, M. (1992). Predicting the use of condoms: Past behavior, norms, and the sexual partner. In Edgar, T., Fitzpatrick, M.A., & Freimuth, V. (Eds.), *AIDS: A communication perspective* (pp. 21-46). Hillsdale, NJ: Erlbaum.
- Hanrahan, S., & Gallois, C. (1993). Social interactions. In R.N. Singer, M. Murphey, & L.K. Tennant (Eds.), *Handbook on research in sport psychology* (pp. 623-646). New York: Macmillan.
- Gallois, C., Barker, M., Jones, E., & Callan, V.J. (1992). Intercultural communication: Evaluations of lecturers and Australian and Chinese students. In Iwawaki, S., Kashima, Y., & Leung, K. (Eds.), *Innovations in cross-cultural psychology* (pp. 86-102). Amsterdam: Swets and Zeitlinger.

- Jones, E., Gallois, C., Barker, M., & Callan, V.J. (1994). Communication between Australian and Chinese students and staff: Influence of sex, ethnicity, and rule violations. In A.-M. Bouvy, F.J.R. van de Vijver, P. Boski, & P. Schmitz (Eds.), *Journeys into cross-cultural psychology* (pp. 184-196). Lisse: Swets and Zeitlinger.
- Gardner, J., & Gallois, C. (1994). Predicting safe sexual behaviours among adolescents: The influence of norms and communication with the partner. In H. Borland (Ed.), *Communication and identity: Local, regional, global* (pp. 330-342). Canberra: Australian and New Zealand Communication Association.
- Gallois, C., Giles, H., Jones, E., Cargile, A., & Ota, H. (1995). Communication Accommodation Theory: Elaborations and extensions. In R. Wiseman (Ed.), *Intercultural communication theory (Intercultural and international communication annual)*, pp. 115-147). Thousand Oaks, CA: Sage.
- Gallois, C. (1998). Foreword: A contemporary view of semiotic psychology. In N.N. Markel, *Semiotic psychology* (pp. xiii-xxv). New York: Peter Lang Press.
- Gallois, C. (1998). Intergenerational communication and respect for older people around the Pacific Rim. In S.-H. Ng, A. Weatherall, J.H. Liu, & C.S.F. Loong (Eds.), *Ages ahead: Promoting inter-generational relationships*. Wellington: Victoria University Press.
- Gallois, C., & Giles, H. (1998). Accommodating mutual influence in intergroup encounters. In M.T. Palmer & G.A. Barnett (Eds.), *Mutual influence in interpersonal communication: Theory and research in cognition, affect and behavior (Progress in Communication Sciences, vol. 14, series editor G.A. Barnett)*, pp. 130-162). New York: Ablex.
- Gallois, C., Giles, H., Ota, H., Pierson, H.D., Ng, S.H., Lim, T.-S., Maher, J., Somera, L.B., Ryan, E.B., & Harwood, J. (1999). Intergenerational communication across the Pacific Rim: An initial eight-nation study. In J.-C. Lasry, J.G. Adair, & J.G. Dion (Eds.), *Latest contributions to Cross-Cultural Psychology* (pp. 192-211). Lisse, Netherlands: Swets & Zeitlinger.
- Hay, S., Willemyns, M., Gallois, C., & Callan, V. (2000). Perceptions of male and female managers as mentors. In R. Dunford (Ed.), *The leap ahead: Managing for the new millennium* (pp. 16-22). Sydney: ANZAM.
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